

FAQS
GOVERNOR’S EXECUTIVE ORDERS
CITY OF DALLAS EMERGENCY REGULATIONS

I. SAFER AT HOME.

- Individuals may leave their residence when necessary to provide, obtain, or access **Covered Services** or to conduct **Safe Daily Activities**.
- To the extent individuals are using shared or outdoor spaces, they must at all times as reasonably as possible, maintain social distancing of at least six feet from any other person when they are outside their residence.
- All public or private gatherings of any number of people occurring outside a single household or living unit are prohibited. Nothing in the **Seventh** Amended Emergency Regulations (“Emergency Regulations”) prohibit the gathering of members of a household or living unit.

II. SAFE DAILY ACTIVITIES.

Individuals may leave their residence when necessary for **Safe Daily Activities**, including:

- To engage in activities or perform tasks essential to their health and safety, or to the health and safety of their family or household members (for example, obtaining medical supplies or medication, visiting a health care professional, or obtaining supplies needed to work from home).
- To obtain necessary services or supplies for themselves and their family or household members, or to deliver those services or supplies to others (for example, food, pet supply, and any other household consumer products, and products necessary to maintain the safety, sanitation, and **Safe Daily Activities** of residences.
- To visit swimming pools, parks, beaches, rivers, or lakes.
- **Hunting or fishing.**
- **Attending youth club meetings or events.**
- To engage in outdoor activity, provided the individuals comply with social distancing requirements of six feet (for example, walking, biking, hiking, running, golfing, and tennis).
- To perform work providing **Safe Daily Activities** and services at a **Covered Service** or to otherwise carry out activities specifically permitted in the Emergency Regulations.
- To care for a family member or pet in another household.
- To move to another residence either in or outside the City of Dallas.
- To engage in Essential Travel. Essential Travel includes travel to provide, obtain, or access **Covered Services** or to conduct **Safe Daily Activities**.

III. COVERED SERVICES.

Individuals may leave their residence when necessary to provide or obtain Covered Services.

Covered services consist of everything listed by the U.S. Department of Homeland Security's Cybersecurity and Infrastructure Security Agency (CISA) in its Guidance on the Essential Critical Infrastructure Workforce, Version 3.0. Below are the categories of CISA covered services. For the full comprehensive list, visit: [https://www.cisa.gov/sites/default/files/publications/Version 3.0 CISA Guidance on Essential Critical Infrastructure Workers 2.pdf](https://www.cisa.gov/sites/default/files/publications/Version_3.0_CISA_Guidance_on_Essential_Critical_Infrastructure_Workers_2.pdf)

- Healthcare/Public Health
- Law Enforcement, Public Safety, and Other First Responders
- Food and Agriculture
- Energy
 - Electricity Industry
 - Petroleum Industry
 - Natural Gas, Natural Gas Liquids (NGL), Propane, and Other Liquid Fuels
- Water and Wastewater
- Transportation and Logistics
- Public Works and Infrastructure Support Services
- Communications and Information Technology
 - Communications
 - Information Technology
- Other Community- or Government-Based Operations and Essential Functions
- Critical Manufacturing
- Hazardous Materials
- Financial Services
- Chemical
- Defense Industrial Base
- Commercial Facilities
- Residential/Shelter Facilities and Services
- Hygiene Products and Services
- Religious Services

Additional Covered Services consist of the following to the extent they are not already CISA Covered Services or religious services:

- Retail services that may be provided through pickup, delivery by mail, or delivery to the customer's doorstep.
- In-store, non-CISA retail services, for retail establishments that operate at up to 25 percent of the total listed occupancy of the retail establishment.

- Dine-in restaurant services, for restaurants that operate at up to 25 percent of the total listed occupancy of the restaurant, effective until 12:01 on Friday, May 22, 2020; provided, however, that
 - this applies only to restaurants that have less than 51 percent of their gross receipts from the sale of alcoholic beverages; and
 - any components of the restaurants that have interactive functions or exhibits, including child play areas, interactive games, and video arcades, must remain closed.
- Movie theaters that operate at up to 25 percent of the total listed occupancy of any individual theater for any screening; provided, however that components of the movie theaters that have video arcades or interactive games must remain closed.
- Shopping malls that operate at up to 25 percent of the total listed occupancy of the shopping mall; provided, however, that within shopping malls, the food court dining areas, play areas, video arcades, and interactive displays and settings must remain closed.
- Museums and libraries that operate at up to 25 percent of the total listed occupancy; provided, however, that:
 - local public museums and local public libraries may operate only if permitted by the local government, and
 - any components of museums or libraries that have interactive functions or exhibits, including child play areas, must remain closed.
- Golf course operations.
- Wedding venues and the services required to conduct weddings; provided, however, that for weddings held indoors other than at a church, congregation, or house of worship, the facility may operate at up to 25 percent of the total listed occupancy of the facility.
- Wedding reception services, for facilities that operate at up to 25 percent of the total listed occupancy of the facility.
- Cosmetology salons, hair salons, barber shops, nail salons/shops, and other establishments where licensed cosmetologists or barbers practice their trade; provided, however, that all salons, shops, and establishments must ensure at least six feet of social distancing between operating workstations.
- Tanning salons; provided, however, that all salons must ensure at least six feet of social distancing between operating workstations.
- Swimming pools; provided, however, that:
 - indoor swimming pools may operate at up to 25 percent of the total listed occupancy of the pool facility;
 - outdoor swimming pools may operate at up to 25 percent of normal operating limits as determined by the pool operator.
- Non-CISA services provided by office workers in offices that operate at up to the greater of (i) 10 individuals, or (ii) 25 percent of the total office workforce; provided, however, that the individuals maintain appropriate social distancing.
- Non-CISA manufacturing services, for facilities that operate at up to 25 percent of the total listed occupancy of the facility.
- Gyms and exercise facilities and classes that operate at up to 25 percent of the total listed occupancy of the gym or exercise facility; provided, however, that locker rooms and shower facilities must remain closed, but restrooms may open.
- Massage establishments and other facilities where licensed massage therapists or other

persons licensed or otherwise authorized to practice under Chapter 455 of the Texas Occupations Code practice their trade; provided, however, that all such facilities must ensure at least six feet of social distancing between operating work stations.

- Personal-care and beauty services that have not already been reopened, such as tattoo studios, piercing studios, hair removal services, and hair loss treatment and growth services; provided, however, that (i) all facilities must ensure at least six feet of social distancing between operating work stations; and (ii) to the extent such services are licensed or otherwise regulated by Texas law, services may operate only as permitted by Texas law.
- Child-care services other than youth camps as described below; provided, however, that to the extent the services are licensed or otherwise regulated by Texas law, such services may operate only as permitted by Texas law.
- Starting at 12:01 a.m. on **Friday, May 22, 2020**:
 - Dine-in restaurant services, for restaurants that operate at up to 50 percent of the total listed occupancy of the restaurant; provided, however that:
 - this applies only to restaurants that have less than 51 percent of their gross receipts from the sale of alcoholic beverages; and
 - any components of the restaurants that have interactive functions or exhibits, including child play areas, interactive games, and video arcades, must remain closed.
 - Bars and similar establishments that are not restaurants as defined above, that hold a permit from the Texas Alcoholic Beverage Commission, and that are not otherwise expressly prohibited in this executive order, that operate at up to 25 percent of the total listed occupancy of the establishment; provided, however, that any components of the establishments that have interactive functions or exhibits, including child play areas, interactive games, and video arcades, must remain closed.
 - Aquariums, natural caverns, and similar facilities (excluding zoos) that operate at up to 25 percent of the total listed occupancy or, for outdoor areas, at up to 25 percent of the normal operating limits as determined by the facility owner; provided, however, that:
 - local public facilities may so operate only if permitted by the local government; and
 - any components of the facilities that have interactive functions or exhibits, including child play areas, must remain closed.
 - Bowling alleys, bingo halls, simulcast racing to the extent authorized by state law, and skating rinks that operate at up to 25 percent of the total listed occupancy of the establishment; provided, however, that:
 - bowling alleys must ensure at least six feet of social distancing between operating lanes; and
 - components of the establishments that have video arcades must remain closed.
 - Rodeos and equestrian events that operate at up to 25 percent of the total listed occupancy or, for outdoor areas, at up to 25 percent of the normal operating limits as determined by the facility owner; provided, however, that this authorizes only the rodeo or equestrian event and not larger gatherings, such as county fairs, in which an event may be held.

- Drive-in concerts, under guidelines that facilitate appropriate social distancing, that generally require spectators to remain in their vehicles, and that minimize in-person contact between people who are not in the same household or vehicle.
- Amateur sporting events (1) at which there is no access to the general public allowed; and (2) for which all participants have tested negative for COVID-19 prior to the event, are quarantined for the duration of the event, are temperature-checked and monitored for symptoms daily, and are tested again for COVID-19 at the end of the event.
- Starting at 12:01 a.m. on **Friday, May 29, 2020**, outdoor areas of zoos that operate at up to 25 percent of the normal operating limits as determined by the zoo owner; provided, however, that
 - indoor areas of zoos, other than restrooms, must remain closed;
 - any components of the zoos that have interactive functions or exhibits, including child play areas, must remain closed; and
 - local public zoos may operate only if permitted by the local government.
- Starting at 12:01 a.m. on **Sunday, May 31, 2020**:
 - Professional basketball, baseball, softball, golf, tennis, football, and car racing events, with no spectators physically present on the premises of the venue, as approved on a league-by-league basis by DSHS, in consultation with the Office of the Governor and any recommendations by the advisory Strike Force to Open Texas, based on whether the league has submitted a plan that applies to all events and that meets the minimum health and safety standards; provided, however, that each league must submit, along with a request for approval in the manner prescribed by DSHS, a plan that incorporates applicable minimum standard health protocols recommended by DSHS, as applicable, and such additional measures as are needed to ensure a safe plan for conducting the event.
 - Youth camps, including but not limited to those defined as such under Chapter 141 of the Texas Health and Safety Code, and including all summer camps and other daytime and overnight camps for youths.
 - Youth sports programs; provided, however, that practices may begin, but games and similar competitions may not begin until June 15, 2020
- **Except for office workers and workers at non-essential manufacturing service providers, 25 percent total listed occupancy limit does not include employees of Covered Services.**
- **Total listed occupancy limits do not apply to outdoor areas, events, facilities, or establishments.**
- **Valet services are prohibited except for vehicles with placards or plates for disabled parking.**

IV. NON-COVERED SERVICES.

- Businesses that are not Covered Services may continue operations by telecommuting.
- People shall avoid visiting commercial amusement/interactive amusement venues such as video arcades, amusement parks, or water parks.

V. MINIMUM STANDARD HEALTH PROTOCOLS.

Individuals, employers, employees, and customers in the City of Dallas must comply with the following applicable Minimum Standard Health Protocols, to the greatest extent possible:

- Open Texas Checklists – Effective May 5, 2020 (Exhibit B-1).
 - Minimum Standard Health Protocols for All Individuals (updated May 18, 2020).
 - Minimum Standard Health Protocols for All Employers.
 - Minimum Standard Health Protocols for Churches and Places of Worship.
 - Minimum Standard Health Protocols for Church/Worship Attendees.
 - Minimum Standard Health Protocols for Movie Theaters.
 - Minimum Standard Health Protocols for Movie Theater Customers.
 - Minimum Standard Health Protocols for Museums and Libraries.
 - Minimum Standard Health Protocols for Museum and Library Visitors.
 - Minimum Standard Health Protocols for Outdoor Sports Participants.
 - Minimum Standard Health Protocols for Parks/Beaches/Bodies of Water.
 - Minimum Standard Health Protocols for Restaurants.
 - Minimum Standard Health Protocols for Restaurant Customers.
 - Minimum Standard Health Protocols for Retailers.
 - Minimum Standard Health Protocols for Retail Customers.
 - Minimum Standard Health Protocols for Single-Person Offices.
 - Minimum Standard Health Protocols for Wedding Reception Venues.
 - Minimum Standard Health Protocols for Wedding Reception Attendees.
 - Minimum Standard Health Protocols for Wedding Venues.
 - Minimum Standard Health Protocols for Wedding Attendees.
- Open Texas Checklists – Effective May 8, 2020 (Exhibit B-2).
 - Minimum Standard Health Protocols for Barber Shops.
 - Minimum Standard Health Protocols for Barber Shop Customers.
 - Minimum Standard Health Protocols for Cosmetology Salons/Hair Salons.
 - Minimum Standard Health Protocols for Cosmetology/Hair Salon Customers.
 - Minimum Standard Health Protocols for Nail Salons/Shops.
 - Minimum Standard Health Protocols for Nail Salon Customers.
 - Minimum Standard Health Protocols for Tanning Salons.
 - Minimum Standard Health Protocols for Tanning Salon Customers.
- Open Texas Checklists – Effective May 18, 2020 (Exhibit B-3).
 - Minimum Standard Health Protocols for Gyms/Exercise Facilities.
 - Minimum Standard Health Protocols for Gym/Exercise Facility Patrons.
 - Minimum Standard Health Protocols for Manufacturers.
 - Minimum Standard Health Protocols for Office-Based Employers.
 - Minimum Standard Health Protocols for All Office-Based Employees.
 - Minimum Standard Health Protocols for Child Care Centers.
 - Minimum Standard Health Protocols for Child Care Families.
 - Minimum Standard Health Protocols for Massage and Other Personal-Care and Beauty Services.
 - Minimum Standard Health Protocols for Massage and Other Personal-Care and Beauty Service Customers.
 - Minimum Standard Health Protocols for All Youth Clubs.

- Minimum Standard Health Protocols for All Youth Club Participants.
- Open Texas Checklists - Effective May 22, 2020 (Exhibit B-4).
 - Minimum Standard Health Protocols for Bars or Similar Establishments.
 - Minimum Standard Health Protocols for Bar or Similar Establishment Patrons.
 - Minimum Standard Health Protocols for Bowling Alleys, Bingo Halls, Simulcasting, Skating Rinks.
 - Minimum Standard Health Protocols for Bowling, Bingo, Simulcasting, Skating Customers.
 - Minimum Standard Health Protocols for Rodeo and Equestrian Events.
 - Minimum Standard Health Protocols for Zoos, Aquariums, Natural Caverns, and Similar Facilities.
 - Minimum Standard Health Protocols for Zoo, Aquarium, Natural Cavern, and Similar Facility Visitors.
- Open Texas Checklists - Effective May 31, 2020 (Exhibit B-5).
 - Minimum Standard Health Protocols for Day Youth Camp Operators and Staff.
 - Minimum Standard Health Protocols for Day Youth Camp Families.
 - Minimum Standard Health Protocols for Resident/Overnight Youth Camp Operators.
 - Minimum Standard Health Protocols for Resident/Overnight Youth Camp Families.
 - Minimum Standard Health Protocols for Professional Sports Without In-Person Spectators.
 - Minimum Standard Health Protocols for Youth Sports Operators.
 - Minimum Standard Health Protocols for Youth Sports Families.

VI. EXHIBITS.

- Exhibit A: Amended Order of County Judge Clay Jenkins Regarding Long-Term Care Facilities (Date Issued: April 23, 2020)
- Exhibits B-1, B-2, and B-3: Minimum Standard Health Protocols.
 - Open Texas Checklists – Effective May 5, 2020 (Exhibit B-1).
 - Open Texas Checklists – Effective May 8, 2020 (Exhibit B-2).
 - Open Texas Checklists – Effective May 18, 2020 (Exhibit B-3).
 - Open Texas Checklists – Effective May 22, 2020 (Exhibit B-4).
 - Open Texas Checklists – Effective May 31, 2020 (Exhibit B-5).
- Exhibit C: Boards and Commissions Classification and Identification

VII. ADDITIONAL REGULATIONS.

- All employees, including employees of **Covered** Services, are instructed to remain home if sick.
- All persons over the age of two must, to the greatest extent possible, wear some form of covering over their nose and mouth, such as a homemade mask, scarf, bandana, or handkerchief, when providing or obtaining **Covered** Services. No civil or criminal penalty will be imposed by the City for failure to wear a mask.

- **Covered** Services are not required under the City’s Emergency Regulations to keep their employees below a specified maximum number, but must, to the greatest extent possible, comply with the Minimum Health Protocols in Exhibits B-1 through B-5, as applicable.
- All delivery hour restrictions for transport to or from any entity involved in the selling or distribution of food products, medicine, or medical supplies are suspended in the City of Dallas.
- Nursing homes, retirement, and long-term care facilities are prohibited from allowing non-essential visitors to access their facilities unless to provide critical assistance or for end-of-life visitation.
- Individuals are not required to carry documentation as proof that they are employed by a **Covered** Service.
- Employers may not implement any rules making a negative COVID-19 test or a note from a healthcare provider a requirement before a COVID-19 recovered employee can return to work.

VIII. OTHER IMPORTANT FACTS.

Executive Order GA-19 (“Order GA-19”), relating to hospital capacity during the COVID-19 disaster:

(1) All licensed health care professionals shall be limited in their practice by, and must comply with, any emergency rules promulgated by their respective licensing agencies dictating minimum standards for safe practice during the COVID- 19 disaster.

(2) Every hospital licensed under Chapter 241 of the Texas Health and Safety Code shall reserve at least 15 percent of its hospital capacity for treatment of COVID-19 patients, accounting for the range of clinical severity of COVID-19 patients, as determined by the Texas Health and Human Services Commission.

For purposes of determining a person’s right to possession of and access to a child under a court-ordered possession schedule, the existing trial court order shall control in all instances. Possession of and access to a child shall not be affected by any shelter-in place order or other order restricting movement issued by a governmental entity that arises from the COVID-19 pandemic (pursuant to Supreme Court of Texas order dated March 24, 2020).

Failure to comply with Emergency Regulations or any executive order will not result in confinement in jail. No jurisdiction can confine a person in jail as a penalty for violating any executive order or local order.

For further inquiries or to report possible violations in the City of Dallas please call **3-1-1**.

For other city information related to the COVID-19: <https://dallascityhall.com/Pages/Corona-Virus.aspx>

For more information from the County, please visit: <https://www.dallascounty.org/government/comcrt/jenkins/covid-19.php>

Additional services may be designated “Covered Services” by future executive orders or proclamations by the governor.

Inquiries about whether a service is recognized as a Covered Service by the Texas Divisions of Emergency Management (TDEM) under the CISA Guidance should be directed to TDEM at EssentialServices@tdem.texas.gov.

For further reference, see the U.S. Department of Homeland Security’s Cybersecurity and Infrastructure Security Agency’s (CISA) Guidance on the Essential Critical Infrastructure Workforce, Version 3.0, or any subsequent version: <https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce>

For more information on religious and worship services, see the Texas Attorney General’s Guidance for Houses of Worship During the COVID-19 Crisis that can be found at www.texasattorneygeneral.gov/sites/default/files/images/admin/2020/Press/AG%20Guidance%20for%20Houses%20of%20Worship%20During%20the%20COVID-19%20Crisis.pdf.

For further inquiries or to report possible violations of the County’s Long-Term Care Facility Order, please call **2-1-1**.

Physicians may call the DCHHS 24/7 answering service at **1-877-605-2660** for consultation.